

RATES, TERMS, AND CONDITIONS DOCUMENT (RTC DOCUMENT)
CONTAINING WHOLESALE RATES, TERMS, AND CONDITIONS
APPLICABLE TO BROADBAND ACCESS SERVICE FURNISHED BY

Shoreham Telephone LLC d/b/a OTT Communications

FOR BROADBAND ACCESS SERVICE

July 1, 2017

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BROADBAND ACCESS SERVICE

1. Broadband Access Service

The rates, terms and conditions contained within this document, hereinafter referred to as "Rates, Terms and Conditions," are applicable to the provision of Broadband Access Service, hereinafter referred to as "Service," by the OTT Communications company listed on the face, hereinafter referred to as the "Telephone Company", as specified herein.

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1.1 Asymmetric Digital Subscriber Line Access Service

1.1.1 General

Asymmetric Digital Subscriber Line (ADSL) Access Service enables data traffic generated by a customer-provided modem to be transported to a DSL Access Service Connection Point using the Telephone Company's local exchange service facilities. A DSL Access Service Connection Point is an interconnection point designated by the Telephone Company that aggregates data traffic from and to Telephone Company ADSL-equipped Serving Wire Centers (SWCs). The DSL Access Service Connection Point may be located within the operating territory of the Telephone Company for connections to Special Access Services, Frame Relay Access Service or Asynchronous Transfer Mode Cell Relay Access Service (ATMCRS) or, in the operating territory of another telephone company for connections to Special Access for Frame Relay Access Services, provided both telephone companies agree to such an arrangement.

At the DSL Access Service Connection Point, the customer's ADSL Access Service must be connected to a telecommunications service provider's customer designated premises using either the Telephone Company's Special Access or Frame Relay Access Services when the Connection Point is located within the Telephone Company's operating territory.

When the DSL Access Service Connection Point is located within the Telephone Company's operating territory, the customer's ADSL Access Service must be connected to a single telecommunications service provider's customer designated premises using the Telephone Company's Special Access Services, Frame Relay Access Service, or ATM-CRS.

When the DSL Access Service Connection Point is located in the operating territory of another telephone company, the customer's ADSL Access Service must be connected to a single telecommunications service provider's customer designated premises using either equivalent frame relay access service provided by the distant telephone company.

ADSL Access Service is available as two service options, i.e., ADSL Voice-Data and ADSL Data-Only.

- (A) The ADSL Voice-Data option provides transmission of data signals using the Telephone Company's existing local exchange service line. This option may be used for simultaneous voice and data communications.
- (B) The ADSL Data-Only option provides transmission of data signals using the Telephone Company's existing local exchange facilities. This option does not provide the ability to transmit voice communications.

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1.1 Asymmetric Digital Subscriber Line Access Service (Cont'd)

1.1.2 Limitations (Cont'd)

ADSL Access Service is available as two service options as described above. Peak speeds are not guaranteed by the Telephone Company due to factors that may affect the actual speeds delivered, including loop distance from the Telephone Company Serving Wire Center, condition of the existing local exchange facilities, and any capacity limitations in the telecommunications service provider's network design.

The Telephone Company does not provide customer premises equipment (CPE) in conjunction with the ADSL Access Service offering.

ADSL Access Service may not be used in conjunction with multi-point Special Access Service Configurations as described in the John Staurulakis, Inc. (JSI) Tariff F.C.C. No. 1.

ADSL Access Service will be furnished where suitable facilities exist as determined by the Telephone Company. The Telephone Company will identify its ADSL-equipped Serving Wire Centers and DSL Access Service Connection Points in NECA. Tariff F.C.C. No. 4.

ADSL Access Service will be provided over existing Telephone Company local exchange service lines. Rates and regulations for ADSL Access Service are in addition to any rates and regulations that apply for the associated local exchange service line provided under the terms and conditions in the Telephone Company's general and/or local exchange service tariffs. The Telephone Company will automatically disconnect ADSL Access Service when the associated local exchange service line is disconnected for any reason.

Rates and regulations for Special Access Service and Frame Relay Access Service provided under this tariff will apply for the access service(s) provided between the telecommunications service provider's customer designated premises and the DSL Access Service Connection Point, as described in the company's applicable federal tariff, JSI Tariff F.C.C. No. 1.

1.1.3 Undertaking of the Telephone Company

The Telephone Company will provide ADSL Access Service at rates and charges as set forth in Section 1.4 as follows:

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1.1 Asymmetric Digital Subscriber

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1.2 Symmetric Digital Subscriber Line Access Service

1.2.1 General

Symmetric Digital Subscriber Line (SDSL) Access Service provides the customer the ability to download data at a rate of 4.4 Mbps (upstream) and 7.5 Mbps (download).

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1.2 Symmetric Digital Subscriber Line Access Service (Cont'd)

1.2.3 Undertaking of the Telephone Company

The Telephone Company will provide SDSL Access Service at the rates and charges set forth in Section 1.4 as follows:

- (A) The Telephone Company will determine if the associated local exchange service line or facilities are suitable for use with the SDSL Access Service option ordered by the customer. Service will not be provided on facilities that the Telephone Company determines are not suitable for SDSL Access Service or on facilities that produce interference with other services provided by the Telephone Company.
- (B) The Telephone Company, after determining if the facilities are suitable for SDSL Access Service, will notify the customer if the customer's CPE is compatible with the equipment deployed in the Telephone Company's Serving Wire Center and if any additional CPE is necessary to support SDSL Access Service.
- (C) The Telephone Company will provision and maintain SDSL Access Service from the DSL Connection Point to the Point of Termination at the SDSL Access Service customer's premises.

1.2.4 Obligations of the Customer

In addition to the regulations described in other sections of this tariff, the following provisions apply to SDSL Access Service:

- (A) The customer is responsible for providing the Telephone Company with the necessary information to provision SDSL Access Service (e.g., customer name, telephone number and premises address; billing name and address when different from the customer name and premises address; its Internet Protocol (IP) address; and the contact name and telephone number of the telecommunications service provider with which the customer's SDSL Access Service will interconnect).
- (B) The customer is responsible for providing and maintaining all required customer provided equipment (CPE), which is compatible with SDSL Access Service.

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1.2 Symmetric Digital Subscriber Line Access Service (Cont'd)

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1.2 Symmetric Digital Subscriber Line Access Service (Cont'd)

1.2.5 Rate Regulations (Cont'd)

There are three types of rates and charges applicable to SDSL Access Service. These are a nonrecurring charge, a network reconfiguration charge, and, for the Telephone Company, a monthly consumer broadband only loop charge (CBOL).

The monthly CBOL rate applies each month or fraction thereof for fixed broadband internet access service without local exchange voice service. A nonrecurring installation charge applies for each SDSL Data-Only option ordered by the customer for SDSL Access Service.

A DSL Network Reconfiguration Charge applies when the SDSL Access Service customer's telecommunications service provider requests the Telephone Company to modify the Telephone Company's network to: 1) accommodate a change in the SDSL Access Service customer's existing IP address or 2) limit the data speed delivered over the customer's existing SDSL Access Service line. The Reconfiguration Charge applies for each request per SDSL Access Service line. The Telephone Company will bill the DSL Network Reconfiguration Charge to

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1.3 DSL Access Services Discount Pricing Arrangement

1.3.2 Term Plan

(A) Description

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1.3 DSL Access Services Discount Pricing Arrangement (Cont'd)

1.3.2 Term Plan (Cont'd)

(B) Upgrades in Term Plan

A customer may terminate a Term Plan without the application of a termination liability charge when the customer replaces its original term commitment with a new Term Plan commitment provided the length of the new term commitment is of equal or greater length than the length of the original term commitment. An Access Order Charge will not apply when the customer replaces an existing Term Plan with a new Term Plan commitment under this provision.

(C) Termination without Liability

A customer may terminate a Term Plan without the application of a termination liability charge if the Telephone Company increases the Term Plan monthly rates following, during the term of the existing commitment. The customer has 90 days following such rate increase to notify the Telephone Company in writing of its intent to terminate its Term Plan under this section; otherwise, the increased rates will apply for the remainder of the commitment period.

(D) Termination with Liability

If the customer elects to terminate its Term Plan(s) prior to the end of the commitment period for any reason other than specified in (B) or, preceding, a termination liability charge will apply. For each Term Plan terminated prior to the end of the commitment period, the Telephone Company will bill the customer a charge equal to the monthly Term Plan Charge as described following, multiplied by the number of months remaining in the commitment period.

Monthly Plan rates as described following, will apply to all in-service ADSL and/or SDSL Access Lines following the early termination of a Term Plan.

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1.4 Digital Subscriber Line Access Services Rates and Charges (Cont'd)

1.4.3 Volume and Term Discount Arrangements

Regulations concerning Customers which commit to minimum volume and term arrangements. These volumes and term commitments allow the Telephone Company to maximize use of its DSL technology and make efficient use of its DSLAMS. Volume of units applies to each individual operating company separately, and units from different operating companies may not be combined to qualify for volume discounts.

(1) Term and Volume Plan Line Charges – Discount is applied to ADP term pricing.

Monthly